

ihomefurniture Terms and Conditions

These are our Terms and Conditions of Sale

Please read these terms and conditions (“Terms”) carefully before placing a bid as they affect your legal rights and liabilities. By placing a bid for the item(s) listed above, you agree to be bound by these Terms.

**If you have any questions, please email us before bidding:
info@ihomefurniture.co.uk**

Customer Satisfaction

In the unlikely event that problems arise, please contact us before leaving negative feedback and we will do our best to resolve any issues you may have.
info@ihomefurniture.co.uk

1. Product Information

- 1.1 We have made all reasonable efforts to accurately display the colours and design of the item(s) for sale in this auction. You acknowledge and accept that designs, colours, shapes and patterns shown in this auction are approximate only. Colours in particular may vary due to your own computer’s visual settings and hardware.
- 1.2 We have made all reasonable efforts to provide an accurate description of the item(s). Any errors or omissions will be amended as soon as possible after we become aware of them. In some instances these amendments may be made during the auction.
- 1.3 We reserve the right to close the auction for any reason at any time. In the event that the auction is closed, we shall have no liability to you, nor shall we be under any obligation to supply the item(s).
- 1.4 It is your responsibility to check the suitability of the item(s) prior to bidding. We make no guarantees as to the suitability of the item(s).

2. Bids

- 2.1 All bids are binding and cannot be withdrawn after they are placed other than as permitted by eBay policy.
- 2.2 We reserve the right to reject bids in the circumstances where eBay policy permits us to do so.
- 2.3 The item(s) will be sold to the highest bidder at the end of the auction provided any reserve price has been met. This is not a “Buy it Now” sale.
- 2.4 Unless stated otherwise, all bids are made inclusive of VAT
- 2.5 All bids are exclusive of delivery of charges.

3. Payment

- 3.1 In the event that you are the highest bidder for the item(s), and any reserve has been met, you will be sent an email confirming that you have won the auction.
- 3.2 Payment of the outstanding amount comprising the winning bid, VAT and delivery costs, must be made within 3 days of the end of the auction. We will not deliver the item(s) until payment has been made.
- 3.3 If payment is not received within 3 days of the close of the auction the item(s) may be re-listed. It is our policy when items are not paid for generally to commence an unpaid item dispute with eBay using its procedures and providing negative feedback relating to the non-payment. Non-payment will also result in an eBay strike. This could affect your eBay rating or ability to use eBay.
- 3.4 We accept payment with most major credit and debit cards or by bank transfer. If you are unable or unwilling to pay by one of these methods, please do not bid.

4. Delivery

- 4.1 We will only deliver to addresses in the UK.
- 4.2 Unless specified otherwise, we do not offer a collection service in respect of the Item.
- 4.3 Items will only be delivered to the billing address.
- 4.4 The cost of delivering the item(s) is listed above. The full costs of delivery shall be paid by the successful bidder.
- 4.5 Our obligation in respect of delivery of the Goods shall be to use a reputable courier service. The steps we must take to deliver the Goods shall be fulfilled when the courier collects them from us.
- 4.6 Whilst in transit with the courier the item(s) will be insured against loss but not damage unless specifically stated otherwise. If you wish to insure the item(s) against damage during transit, please email us before you place your bid. Additional insurance during transit will result in an increased delivery charge to be paid by you.
- 4.7 Risk and title in the item(s) shall pass when despatched by us.

5. On Receipt

- 5.1 You will be required to sign for the item(s) on receipt.

- 5.2 On receipt of the item(s) it is your responsibility to inspect the item(s) for any damage, non-compliance with the item description or shortage. In the event of any damage, non-compliance or shortage you must sign for the item(s) as damaged or incomplete. If you do not sign for the item(s) as damaged or incomplete, you will be deemed to have accepted them in the condition in which they are delivered and we shall have no further liability to you in respect of any damage, shortage or non-compliance with the item description.
- 5.3 In the event that the item(s) are signed for as damaged or incomplete you must notify us of the damage, shortage or non-compliance with the item description within 24 hours of receipt. Failure to notify us within 24 hours of receipt shall be deemed to mean you have accepted them in the condition in which they were delivered and we shall have no further liability to you in respect of damage, shortage or non-compliance with the item description.

6. Liability and Limitation

- 6.1 If you notify us of a defect, damage or shortage within 24 hours of delivery, our only obligation will be, at our option to either, make good any shortage, replace or repair the items that are damaged or defective or refund to you the price paid.
- 6.2 If you notify us of any damage or shortage in respect of the Item(s) or non-compliance with the item description in accordance with clause 5.3 above or otherwise report to us a fault in respect of the Item(s), we will arrange for the Item(s) to be returned to us. If, when we inspect the item(s) we find that there is no damage, fault or shortage, the cost incurred by us in recovering the Item(s) from you will be deducted from any amount refunded to you in accordance with these Terms.
- 6.3 We will not be liable for any damage which is caused to the item(s) during delivery with the courier.
- 6.4 We will not be liable to you for any indirect or consequential loss, damage or expenses (including loss of profits, business or goodwill) howsoever arising from your bid, any non-delivery, or use of the item(s).
- 6.5 You acknowledge and accept that no warranty as to quality and/or suitability of the item(s) is made.
- 6.6 In any event our maximum liability to you in connection with your purchase of the item(s) shall be the total price paid for the item(s).
- 6.7 Nothing in these Terms shall act to limit our liability for death, personal injury, fraudulent misrepresentation or anything else for which it would be illegal for us to limit or exclude, or attempt to limit or exclude, our liability.
- 6.8 We shall have no liability to you for any failure to deliver items you have successfully bid for or any delay in doing so or for any damage or defect to items delivered that is caused by any event or circumstance beyond our reasonable control including without limitation, strikes, lock-outs and other

industrial disputes, breakdown of systems or network access, flood, fire, explosion or accident.

- 6.9 If any provision in these Terms is found by any Court, tribunal or administrative body of competent jurisdiction to be wholly or partly illegal, invalid, void, voidable, unenforceable or unreasonable it shall be deemed severable and the remaining provisions of the Terms and the remainder of such provisions shall continue in full force and effect.